



User Guidelines for Video Uploads

List of accepted video file types:

- .mov
- .mp4
- .avi
- .mpg
- .wmv
- .m4v

List of Requirements/Guidelines for video file upload

- Videos files must be in one of the accepted video formats.
- Videos should not be in HD.
- Video files should be 100MB or less.

Compression

- Tk20 strongly recommends that all video files, regardless of size, be compressed.
- At minimum, video files must be compressed to be no bigger than 100MB.
- Most university-owned computers have video compression software (e.g. QuickTime, Window Media Player). If you have questions about video compression, please consult with your institution's IT department.

Troubleshooting

Video file is not uploading

- Check that the video file is compliant with the file format and file size requirements.

Video upload is slow

- This may be attributed to server location (e.g. remote versus on-site). The greater the distance, the longer it will take to upload the file.
- Network details (e.g. wireless, T1, remote versus on-site, etc.) may depress upload speed. Users can run a test through <http://www.speedtest.net/> to determine upload speed.

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